



Instructional Technology, Education Services, Documentation



Consultative Training

FSK specializes in:

- *instructional technology*
- *education services*
- *technical training*
- *training support services*
- *technical documentation*

Significant experience in needs analysis, development, delivery and support for training technology methodologies and evaluation. Increased flexibility and scalability with less demand on your current staff and management.



Innovative Solutions

Adapting commercial best practices to performance-based needs of Government Agencies.

- Instructional Systems Development (ISD) approach to training, providing customers with the most appropriate training tools – technical documentation, tutorials, computer-based training (CBT), web-based training (WBT), simulation and multimedia
- Dynamic, repeatable, self-sustaining training programs



Core Capabilities

- Specialized, custom technical training and training management
- Technical documentation, on-line tutorials, CBT, CAI, WBT, job performance aids, simulation and modeling, distance learning, multimedia
- Program management, organizational development, and management training

FSK Technology Services, Inc.

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Woman Owned Small Business (WOSB)

CCR Active Registration, DUNS: 13-038-7546, CAGE Code: 3F8A7
 DCAA Approved Rates and Accounting System



CLIENT EXPERIENCE

SPAWAR Systems Center – Integration and Implementation of C4I and RF Communications Systems (Code 552) Subcontractor to Prime General Dynamics Information Technology (12/2008 – 12/2013)

SPAWAR Systems Center – Software Engineering and Cost Engineering Services (Code 41410) Subcontractor to Prime ActioNet, Inc. (8/2008 – 8/2013)

Hewlett-Packard Education Services – HP OpenView ServiceCenter Software Training Delivery (current)

- Technical training curriculum delivery and evaluation for ITIL-compliant service desk ERP software products

SPAWAR Systems Center – C4I Training Products and Related Services (Code 53) Subcontractor to Prime General Dynamics Information Technology (12/2006 – 12/2011)

Naval Surface Warfare Center, Dahlgren Division – Engineering, Technical and Support Services to the Virtual Systems Command under the SEAPORT Enhanced Prime Contract No. N00178-05-D-4331

SPAWAR Systems Command – Engineering & Management Services (Code 02)

- Technical documentation support for acquisition source selection interactive software tool

SPAWAR Systems Center – Operations & Maintenance Support Services for C4ISR Systems (Code 2335)

- Technical documentation, quality assurance, software process improvement implementation

Peregrine Systems, Inc. – Custom Software Product Training Program

- Technical training curriculum design/development, delivery and evaluation
- Training project management; organizational development program management

Full House Solution Systems – Custom Training for Project Management and Human Resources

- Senior level instructional design for various industries – defense, environmental, information technology, financial
- Human resources management and professional development programs

ADDITIONAL SERVICES THAT WE OFFER ON REQUEST

PROGRAM MANAGEMENT

Management consulting services in strategic and organizational planning, budgeting, production scheduling, control planning, systems implementation, engineering program management, and business process improvement.

TECHNICAL SUPPORT AND CONSULTING SERVICES

Systems implementation, professional services management, quality assurance, software process improvement, and integration processes.

PROGRAMMING AND IT TECHNICAL SERVICES

Computer programming and software development, support services, software process improvement, software analysis and design, and business process analysis and engineering.

Focusing on doing business with integrity and valuing our customers and colleagues.